



# ABOUT

### **FASHION**

MOFAZI carpet leads the industry in the fiber innovations that result in new carpet fashions. Half of all new carpet styles introduced each year come from MOFAZI carpet.

MOFAZI carpet with nylon fiber is even softer and richer than wool, for luxury and fashion with durability.











### **Our Business Model**



The journey starts by understanding our customers' needs

Confidence in dealing with a retailer who provides an enjoyable shopping experience, has a good reputation and in whom they can trust

Our customers

We meet those needs every step of the way

We are honest and straightforward and we care about customers and colleagues We achieve this by delivering on our strategy

Who we are: We are working hard to transform our brand, culture, values and corporate identity

Offers a great range of floorcoverings to choose from within their budget We provide inspirational ranges, across the spectrum of product categories, that meet customers' needs What we sell: We are broadening our total floorcovering range to meet customer demand

Understand the value and quality of service they expect We offer compelling value and easy payment methods alongside services that make selecting and installing new flooring an easy, pain-free process How we sell: We are embedding product training, customer service standards, interest free credit and a host of other initiatives

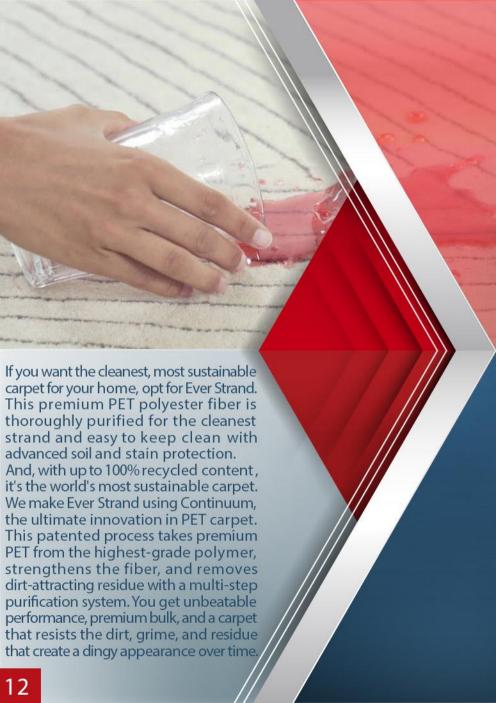
Recognise that convenience and accessibility play a role

We operate national networks of stores, in each of the countries we trade, supported by country-specific transactional websites Where we sell: We are repositioning our stores estate, allowing customers to access our products in a contemporary and welcoming retail environment

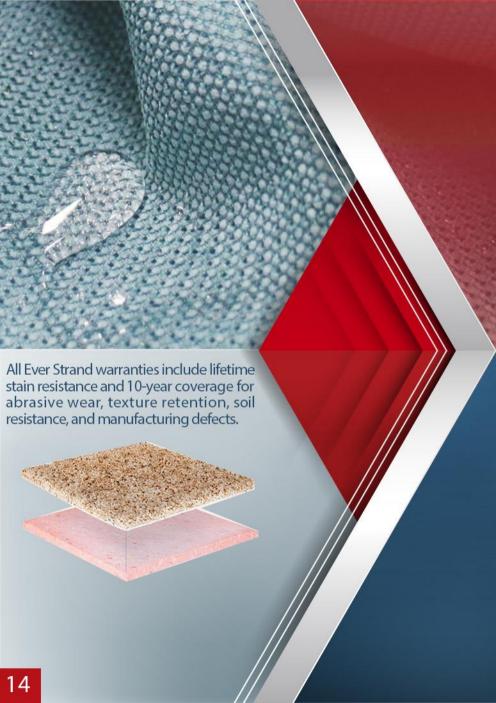










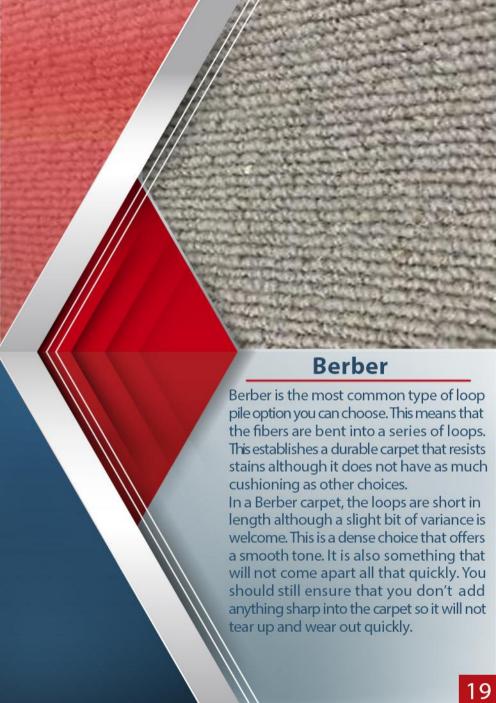


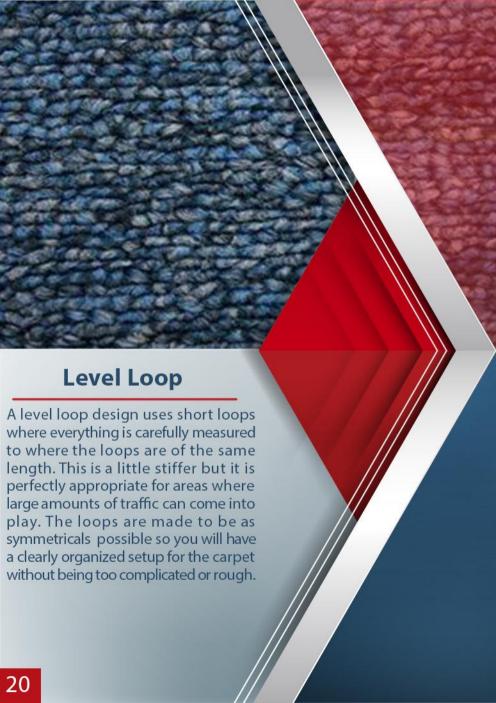




















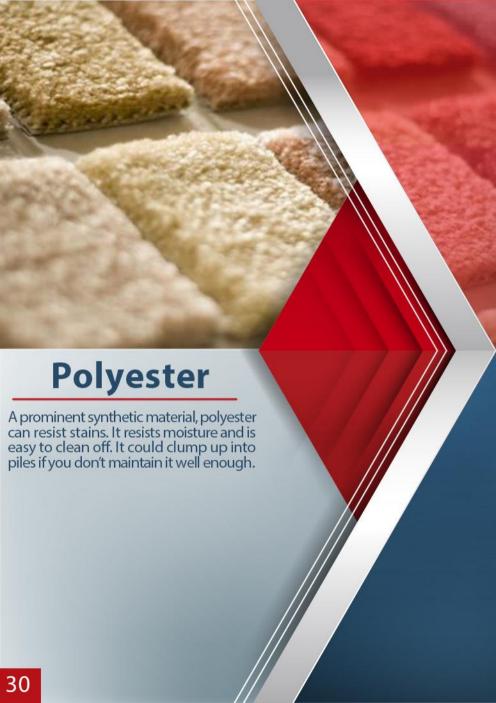










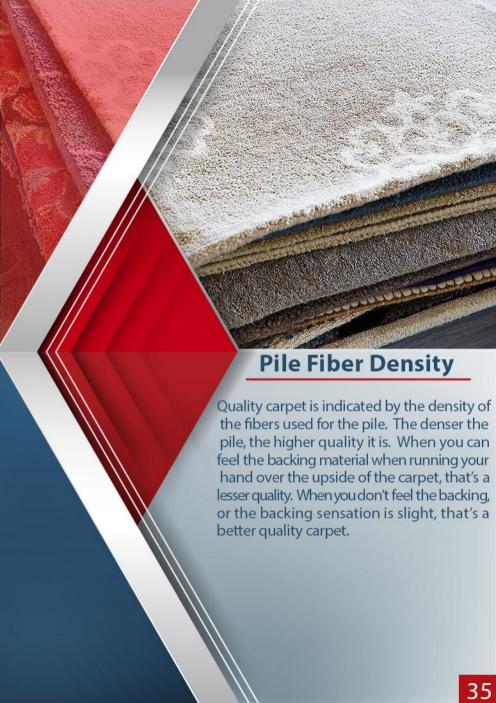


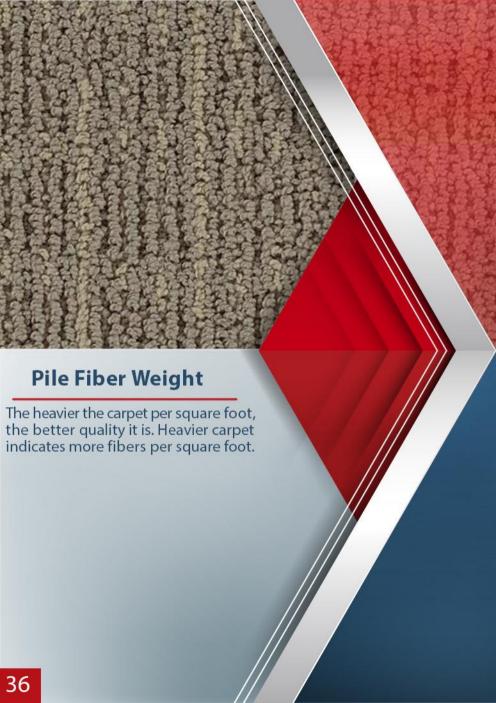












# Quity Control Material

## **Quality Material**

The most expensive and best carpet material is wool. It's soft, durable, natural and eco-friendly. That said, it may not be the most practical since other materials are better for being stain resistant and in some cases more durable (but not as plush).



